

WEBINAR – Thursday, January 8, 2009
“Working with the Bereaved: Suicide Risk Assessment”
Frequently Asked Questions (FAQs)

1. What time is the webinar?

- 12pm-1pm Eastern Standard Time
- 11am-12pm CST
- 10am-11am MST
- 9am-10am PST

2. How do I register?

- Please visit our website at: www.taps.org/professionaleducation
- On the right, there is a gray box which has a button to “Register Today”.
- Please fill in all required fields with the red asterisk.

3. Registration FEES

- Free of charge for active duty military and Department of Veterans Affairs employees.
- \$25.00 Program fee for civilians wanting to attend the program as well as civilians who want to attend and receive Continuing Education Credits (CEUs).

4. I am active duty and/or work for the Department of Veteran’s Affairs. I was told I could attend free of charge, even if I am receiving CEUs. How do I register free of charge?

- Send an email to education@taps.org from your work email address to receive a “code” to register.

5. We are a large military/DVA group who are going to watch the webinar in our office. Do we need to each register individually?

- You only need to register individually if you are seeking Continuing Education Credits (CEUs) for the program, or if you are logging into the Webinar separately.

6. After I registered I did not receive information about how to “log-on” to the webinar that day. Will you be sending it to me?

- Yes, TAPS will be sending a “reminder” email with all the Webinar login information the week of the Webinar. This email will be sent to the email you entered when you registered.

7. I did not receive a confirmation after I registered?

- All participants should receive a confirmation. If you did not, please send us an email and we will resend (education@taps.org).

8. What type of equipment do I need to “attend” the webinar?

- You will need a computer with Internet Access to login to the Webinar. You will also need to verify you can access the website: www.GoToWebinar.com. Some organizations block this site and you will need to speak with your IT department to see if it can temporarily unblocked..
- You will need a telephone to listen to the audio portion.

9. My institution will not allow me to participate in the GO-TO-MEETINGS /GOTOWEBINAR formats; can I get a copy of the presentation?

- TAPS cannot provide copies of the Presentation at this time; however, you can listen to the audio portion of the presentation. You still need to register on-line for the program, so that we can send you both the audio and visual links for the program that day. If you are only listening to the webinar, we highly encourage you to take notes.

10. I cannot attend the training on that date and time; will you be offering this training at a later time?

- This specific workshop will not be offered again this year, but we have additional workshops for practitioners schedule quarterly for this upcoming year. Please check our website periodically at www.taps.org/professionaleducation for information on future programs.

11. Can I get a copy of the presentation?

- TAPS is working on making our presentations available in the future, but we do not have the ability to distribute the presentation at this time.

TAPS Contact Information

Email: education@taps.org * 202-457-8277
<http://www.taps.org/professionaleducation>